



SPECIAL EDITION

MAY 2014

Honoring the 2013 Employee Recognition Awardees



To All VETS Employees,

I am pleased to dedicate this "Special Edition" VETS Newsletter to recognize and honor our employees and teams that have demonstrated innovation, commitment, and leadership both at work and in their community. Altogether, there were 50 recommendations in the 7 categories submitted for awards. The Employee Recognition Selection Board recommended 7 teams and 29 individuals for their great contributions to our customers, their teams, and their communities. All awards were presented in the February to May 2014 timeframe. My sincerest congratulations to all of our award winners! We are proud to have you all on our team!

Jim Moody
President and CEO
VETS, Inc.

2013 VETS EMPLOYEE AWARDEES

President's Award for Outstanding Commitment

Shon Christina Choe; FAA eFast
John Mensah; FAA eFast
Crystal Kaster; SCOSS-NSC
Dezire Renfro; DECC
Sean Minchow; SCOSS-NSC
KayCee Escamilla; SCOSS-TSC
Olga Cavazos; SCOSS-TSC
Jeanette Menke; SCOSS-NSC
Kent Garrison; SCOSS-NSC
Tom Pierce; GATES Support
Tammy Hayes; VETS HR Corporate Staff
Wanda Fields; VA PM School
Courier Team; SCOSS NSC

President's Award for Excellence in Innovation

Ingrid West; FAA eFast

President's Award for Inspirational Leadership

Sandra Woods; SCOSS-NSC
Donna Bradley; SCOSS-TSC
George Noble; ACFP

VETS President's Partnership Award

Dawn Lewandowski; SCOSS-SERCO

VETS Award for Exceptional Impact

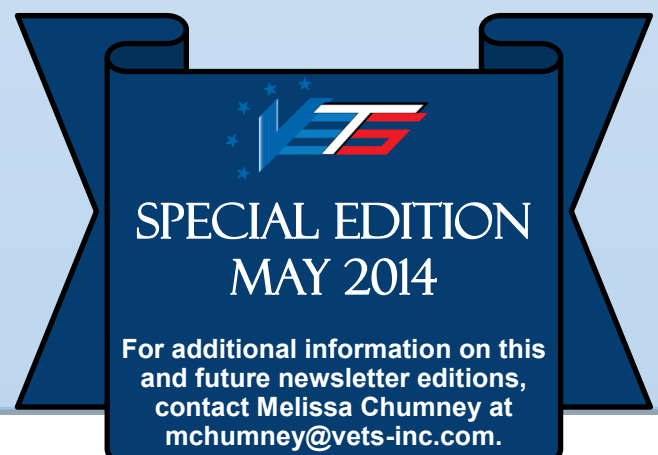
Andrew Cheung; FAA eFast
Salini Jeemon; SCOSS-TSC
Lourdes Elliott; SCOSS-TSC
Tammy Williams; SCOSS-NSC
Brett Miller; SCOSS-TSC
Torsten Kluge; ACFP
Brian Le; VA CAI Hoteling
Rebecca Inness; SCOSS-NSC
VA FSC/PMSS Team; VA FAC Support Services Team
Woods File Team; SCOSS-NSC
SCOSS NSC Help Desk Team; SCOSS-NSC
PLR Team; SCOSS-TSC
GATES Support Team; GATES Support
SAC Help Desk Team; SAC

VETS 360 Degree Honor

John Samuel; SCOSS-TSC
Sheena Thomas; SCOSS-TSC

VETS Humanitarian Award for Giving to Others

Christopher Vogt; SCOSS-NSC
Donna Bolz; SCOSS-NSC



WASHINGTON, D.C.:

Electronic Federal Aviation Administration (FAA) Accelerated and Simplified Tasks (eFast)



Senior Vice-President for Operations Zowie Lankford, Ms. Ingrid West, VETS President Jim Moody, Mr. Andrew Cheung, Ms. Shon Christina Choe, Mr. John Mensah, and the FAA eFAST Program Manager and Vice-President John Folino.



On February 12, 2014, VETS President, Jim Moody, Senior Vice President for Operations, Zowie Lankford, and the Program Manager and Vice President of the FAA eFAST program, John Folino, presented awards to four of our FAA eFAST team for their outstanding service and achievements in support of their work with the Federal Aviation Administration. Awardees included Shon Christina Choe and John Mensah who were awarded the President's Award for Outstanding Commitment, Ingrid West was awarded the President's Award for Excellence in Innovation, and Andrew Cheung, was awarded the VETS Award for Exceptional Impact. Christina, John, Andrew and Ingrid each are most deserving of their awards and the contributions they have made to advance the sterling reputation of the VETS FAA eFAST team for the important work they do each and every day.

LINCOLN, NEBRASKA:

Department of Homeland Security (DHS); U.S. Citizenship and Immigration Services (USCIS); Service Center Operations Support Service (SCOSS); Nebraska Service Center (NSC)



On March 12, 2014, Jim Moody and Carol Dewey hosted a ceremony for over 293 VETS & SERCO employees allowing both companies to honor those that made significant contributions over this past year to the very important and critical work done at the Nebraska Service Center and the work done for the Department of Homeland Security's Citizenship and Immigration Services. At this ceremony, VETS honored three team efforts---the Woods File Team, the Help Desk Team and the Courier Team. In addition ten individual awards were presented. Receiving individual awards were Tammy Williams and Rebecca Inness, who both received the VETS Award for Exceptional Impact; Crystal Kaster, Sean Minchow, Jeanette Menke and Kent Garrison received the President's Award for Outstanding Commitment; Sandra Woods received the President's Award for Inspirational Leadership; and Christopher Vogt and Donna Bolz both received the VETS Humanitarian Award for Giving to Others. Last but certainly not the least, Jim and Carol honored Mrs. Dawn Lewandowski on the SERCO Team for her outstanding partnership contributions with the President's Partnership Award. We could never succeed without the first class teamwork and partnership between SERCO and VETS. We are a team.....a great team!



CONTINUED LINCOLN, NEBRASKA:

Department of Homeland Security (DHS); U.S. Citizenship and Immigration Services (USCIS); Service Center Operations Support Service (SCOSS); Nebraska Service Center (NSC)



Mary Anderson



Kary Bachenberg



Tharcia "Lucas" Foss



Betty Hinrichs



Joshua Rehm



Dan Koehler, Joshua Rehm, Dawn Meyer, Mary Anderson, Kary Bachenberg, Tharcia "Lucas" Foss, Jackie Umana



Dan Koehler



Margaret Carver



Sang Logston



Khanh Phuong "KP" Ngo



Jackie Umana



Diep Dao

CONTINUED LINCOLN, NEBRASKA:

Department of Homeland Security (DHS); U.S. Citizenship and Immigration Services (USCIS); Service Center Operations Support Service (SCOSS); Nebraska Service Center (NSC)



Jim Moody, Kylie Patillo, Daniell Benes, and Carol Dewey

Help Desk



Dan Koehler, Jim Moody, and Josh Rehm

Couriers



Jim Moody and Becky Inness



Crystal Kaster and Jim Moody



Christopher Vogt and Jim Moody

CONTINUED LINCOLN, NEBRASKA:

Department of Homeland Security (DHS); U.S. Citizenship and Immigration Services (USCIS); Service Center Operations Support Service (SCOSS); Nebraska Service Center (NSC)



Sean Minchow and Jim Moody



*Carol Dewey, Jeanette Menke,
and Jim Moody*



Jim Moody and Tammy Williams



Sandy Woods and Jim Moody



Donna Bolz and Jim Moody



*Carol Dewey, Dawn Lewandowski,
and Jim Moody*



O'FALLON, ILLINOIS ... ALEXANDRIA, VIRGINIA:

- Global Air Transportation Execution System (GATES Support)
- Headquarters, Air Mobility Command, Advance Computer Flight Plan Help Desk Support
- Defense Information Systems Agency (DISA), Defense Enterprise Computer Center



Jim Moody, Theresa Lee-Copeland, Jane Clarke, Shonda Carr, Vernita Anderson-Manning, the GATES Government Project Manager and our customer, Armando Castro-Montanez, Daniel Lucasey, and Anthony Hill, Jr., Traffic Management Specialist for GATES



Tom Pierce, Ethel Anderson and Taisa Banks

On February 26, 2014, VETS President Jim Moody visited the O'Fallon, Illinois office of our VETS team and presented four awards. The VETS Award for Exceptional Impact went to the GATES Support Team consisting of Jane Clarke, PM, Tom Pierce, Shonda Carr and Taisa Banks. Taisa and Tom work out of the Alexandria, Virginia office and received their awards at a ceremony presided over by our Vice-President for DOD Programs, Ethel Anderson. Taisa, Tom and Ethel are pictured at the top right of this page.

Receiving the President's Award for Outstanding Commitment were Dezire Renfro and Tom Pierce, for unselfish commitment to the multiple tasks required in their efforts. Both Dezire and Tom played a major role in the success of their projects and were noted by our customers. In addition, George Noble received from Jim Moody the President's Award for Inspirational Leadership while Torsten Kluge was cited with a VETS Award for Exceptional Impact to his everyday work ethic.

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O'FALLON, ILLINOIS ... ALEXANDRIA, VIRGINIA:

- Global Air Transportation Execution System (GATES Support)
- Headquarters, Air Mobility Command, Advance Computer Flight Plan Help Desk Support
- Defense Information Systems Agency (DISA), Defense Enterprise Computer Center



Jim Moody, Jane Clarke, GATES Program Manager, and Zowie Lankford, Senior Vice President for Operations



Jim Moody and Dezire Renfro



George Noble and Jim Moody



Shonda Carr and Jim Moody



Jim Moody and Torsten Kluge

DALLAS, TEXAS:

Department of Homeland Security (DHS); U.S. Citizenship and Immigration Services (USCIS); Service Center Operations Support Service (SCOSS); Texas Service Center (TSC)



On April 9, 2014, VETS President, Jim Moody presented a VETS Award for Exceptional Impact to 23 members of the Texas Service Center PLR team honoring their exceptional performance to the Department of Homeland Security's U.S. Citizenship and Immigration Services. Receiving the award on behalf of the team was Matthew Nguyen. All members of the team were awarded individual certificates of appreciation.

In addition, at this ceremony eight individual awards were presented to distinguished employees for their special contributions. Employees honored included Kaycee Escamilla and Olga Cavazos, both of whom received the President's Award for Outstanding Commitment; Lourdes Elliott, Salini Jeemon and Brett Miller each received an award for Exceptional Impact; Donna Bradley was awarded the President's Award for Inspirational Leadership; and John Samuel and Sheena Thomas both were awarded the VETS 360 Degree Honor award.

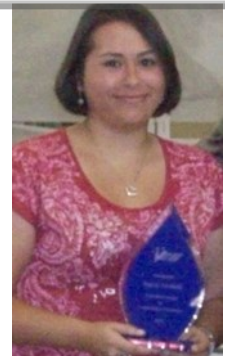
On behalf of a grateful SCOSS leadership team, led by Carol Dewey and Donna Bradley, we extend our sincerest thanks and congratulations for the dedication, service and support provided by all the 364 truly dedicated and caring employees on the Texas Service Center team. They are a great team doing great work for our country and for thousands of people whose lives they touch every day.



Jim Moody and Brett Miller



Carol Dewey and Brett Miller



Kaycee Escamilla

CONTINUED DALLAS, TEXAS:

Department of Homeland Security (DHS); U.S. Citizenship and Immigration Services (USCIS); Service Center Operations Support Service (SCOSS); Texas Service Center (TSC)



PLR Team—First Shift

Saramma Abraham, Elizabeth Belk, Cynthia Bennett-Bryant, Madonna Brown, Di Dinh, Mary Eldridge, Kaycee Escamilla, Mary Heitmeyer, Thomas John, Kimberly Johnson, Enrique Joya, Shernett Morris, Jose Olivas, Frances Palmas, Jessie Paul, Rebecca Piccolo, Sharon Pierce, Alta Reed (Teeter), Rachel Rigby, Alex Samuel, Mardella Sanders, John Seehagen



PLR Team—Second Shift

Jossy Joseph with Jim Moody



Lourdes Elliott and Salini Jeemon



*PLR Team Supervisor –
Matthew Nguyen*



Donna Bradley



John Samuel and Jim Moody



Jim Moody and Sheena Thomas



Jim Moody and Olga Cavazos

AUSTIN, TEXAS:

U.S. Department of Veterans Affairs, Financial Services Center,
Program Management Support Services (FSC PMSS)



Jim Moody, President, VETS, Inc was proud to present to our FSC PMSS team in Austin, Texas an award for Exceptional Impact for their work at the VA Financial Service Center on Thursday, April 10, 2014. Pictured here (from left to right) are Manjeera Patibandla (also holding the certificate for Sree Girija Mantha who was not able to attend), Jim Moody, Gurjeet Gill, Sweta Rani, Don Erminger and Gerald Kuntz. Our team provides services on this contract to the Department of Veterans Affairs in areas of configuration management, business analysis, quality assurance and testing support. It is the high quality of their work, dedication to fellow contracting and government teams, along with a strong belief in the VA mission that merited the honor of this special award.

CONTINUED AUSTIN, TEXAS:

U.S. Department of Veterans Affairs, Financial Services Center, Program Management Support Services (FSC PMSS)

As our VETS team was selected for the Exceptional Impact Award, it was in January that three members of the team were presented the VA's "Golden Starfish Award". General Allison A. Hickey (Ret.), the VBA Undersecretary had given the team a challenge to deliver an automated claim processing rate of at least 50%. In December, 2013 the project was delivered with an over 60% automated claim rate. In January 2014, the RBPS team, which included three VETS employees Gurjeet Gill, Gerald Kuntz, and Sweta Rani received a Golden Starfish Award and a personal letter of appreciation from Undersecretary Hickey. In the letter that accompanied the award, General Hickey stated, "The work you did is having a direct impact on our Transformation Plan and our ability to meet Department goals for 2015." Gurjeet, Gerald and Sweta were also recognized by Ms. Teresa Riffel, Director, Financial Services Center in June, 2013 for their outstanding work on behalf of the TASC team. Special thanks go to our entire VETS-VA FSC team!



Pictured with their "Golden Starfish Award" from VA Undersecretary Allison Hickey are (from left to right) Gurjeet Gill, Gerald Kuntz, and Sweta Rani. This was a very proud moment for Gurjeet, Gerald and Sweta. This was a great tribute to a great team!

FREDERICKSBURG, VIRGINIA:

U.S. Department of Veterans Affairs, Office of Acquisition Operations, Strategic Acquisition Center (SAC)



On February 10, 2014, at the VA Strategic Acquisition Center in Fredericksburg, Virginia, Nate Stanley, the VETS Project Task Manager and his team were presented the VETS award for Exceptional Impact for their outstanding support, dedication, and devotion to maintain and uphold the highest level of IT support for the Strategic Acquisition Center. Our customer went out of his way to commend the team for their rapport, responsiveness, trust and respect in the multiple tasks they oversee. Pictured above from left to right are William Carlin, Troy Mont, Shawan Davis, Jim Moody and Nate Stanley.



William Carlin and Jim Moody



Troy Mont and Jim Moody



Shawan Davis and Jim Moody



Nate Stanley and Jim Moody

FREDERICK, MARYLAND:

U.S. Department of Veterans Affairs, VA Acquisition Academy and Strategic Acquisition Center- Frederick (SAC-F)



The VETS former Vice-President for Federal Civilian Programs, Ethel Anderson, presented awards to our Frederick, Maryland teams at the

VA Acquisition Academy and the VA Strategic Acquisition Center-Frederick (SAC-F) on April 2, 2014 at our Reston Virginia office.

Receiving the President's Award for Outstanding Commitment, was Ms. Wanda Fields, Project Manager, VA Acquisition Academy. Ms. Fields continues to capture the recognition from our Customer for being an excellent leader of her team. Customer's words that have described her team includes "a demonstrated drive, knowledge, teamwork, commitment, and a healthy stamina to produce a fine product."

Receiving an award for Exceptional Impact is Mr. Brian Le, Project Manager, SAC-F. Mr. Le and his team continue to demonstrate quality support to their Customer on a daily basis. VETS senior leadership always receive accolades for outstanding support from our SAC Customer during our periodic visits. Both of our Managers have earned and maintain great respect from their respective Customers.



CLARKSVILLE, VIRGINIA:

VETS Corporate Office



Tammy Hayes, recipient of the VETS President's Award for Outstanding Commitment, and Kendele Underwood, Director of Human Resources



The VETS President's Award for Outstanding Commitment was Awarded to Mrs. Tammy Hayes on May 1, 2014 by Mrs. Kendele Underwood, Director of Human Resources. Tammy's duties include employee relations, benefits administration, and on boarding/off-boarding activities. Tammy was the "go-to" person in the VETS HR department this past year when she voluntarily agreed to manage a number of extra tasks when the office was short of full time staffing. It is the infectious smile of both Tammy and Kendele that highlight the super service the VETS HR team provide to all employees. We are lucky to have them lead our team.

AWARD DESCRIPTIONS

President's Award for Outstanding Commitment

Recognizes employees who go above and beyond their normal responsibilities in delivering on commitments to clients, partners, and the VETS team.

President's Award for Excellence in Innovation

Recognizes employees or teams that foster the entrepreneurial spirit by delivering a new, innovative, creative, clever, or unique idea/ way of doing business.

President's Award for Inspirational Leadership

Recognizes an employee who has inspired others in the workplace, or outside the workplace, in a way that is truly amazing.

VETS President's Partnership Award

This award is presented to a partner employee that has gone out of her or his way to support a joint project. It reflects partnership, teamwork, dedication and outstanding support as part of a team effort.

VETS Award for Exceptional Impact

Recognizes an individual or team that has had a significant impact on VETS business by building trust and respect with a client, a partner, or within a team.

VETS 360 Degree Honor

Presented to employees who have made a significant impact on their business unit, their team, their client and/or the VETS organization. It is an award based on having impact in all directions simultaneously. It is for those that have a positive impact in all aspects of the work place.

VETS Humanitarian Award for Giving to Others

Recognizes selfless giving to help others in need. This humanitarian outreach could be either a business related activity or a community event.

