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The Cutting Edge

July 2015
Volume 5 Issue 1



*Veterans Enterprise Technology Solutions, Inc. is a Service-Disabled Veteran Owned
Small Business (SDVOSB)*

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News from President and CEO, Jim Moody

On Tuesday, May 26, 2015, Congressman Robert Hurt, R-VA, U.S. Representative for Virginia's 5th Congressional District, visited our VETS Corporate offices in Clarksville, toured the facilities, met with employees and discussed a number of business related issues with Jim Moody, VETS President & CEO.



Congressman Hurt personally shares our concerns on a number of challenges we face and pledged to support those of us in the small business community.

Also on Jim's busy schedule were visits to Capitol Hill on Tuesday, June 16, and Wednesday, July 8, to meet with a number of Congressional staff to discuss Department of Labor wage determination standards and support to the small business community. His itinerary included visits to:

- Senate Health, Education, Labor and Pensions Committee, Mr. Sean Thurman, Labor Policy Advisor
- House Education and the Workforce Committee, Ms. Loren Sweatt, Senior Policy Advisor and Ms. Christie Herman, Professional Staffer
- Office of Senator John Cornyn, R-TX, Ms. Claire Sanderson, Legislative Assistant
- Office of Senator Tim Kaine, D-VA, Ms. Karishma Merchant, Legislative Assistant and Mr. Phil Olaya, Legislative Assistant
- Office of Representative Jeb Hensarling, R-TX, Ms. Lauren Gerena, Legislative Assistant

Overall there were very constructive discussions, however more work remains and Jim's follow up work will continue.

Below are several pictures from Jim's visits to Capitol Hill.





VETS CELEBRATES ITS 10TH YEAR ANNIVERSARY



In April 2015, VETS celebrated its 10th year in business. It has been a great ride from the basement of Jim & Mona Moody's townhouse in Reston, Virginia to the basement of their home in Clarksville, Virginia and ultimately in October 2010, to where the Corporate Headquarters now resides in Clarksville, Virginia. VETS---a Service Disabled, Veteran Owned, Small Business---began as a partnership between two friends and has grown from \$500 K in revenue the first year to a multi-million dollar business serving multiple customers and clients across the government and civil spectrum. The company started in 2005 with a contract with Northrop Grumman Information Technology working on a National Geospatial Intelligence Agency contract that allowed VETS to get a Top Secret facility clearance.

With just 14 employees in 2009 the company has grown to approximately 480 employees today. VETS has employees working in 15 states to include California, Virginia, Maryland, Missouri, Florida, Georgia, Illinois, Kentucky, Nevada, North Carolina, Texas, Nebraska, Washington, Tennessee, New Jersey and the District of Columbia.

VETS became Jim Moody's dream in early 2005, where upon coming home one evening, seemingly frustrated at the business climate in the area and announced to Mona, that it was time to venture off on his own. In somewhat of a "spur of the moment decision," Jim left his position with Preferred Systems Solutions and launched a consulting business that ultimately led to founding a diversified information technology company based on his skills and experiences in the business world. Thus, from the basement of his home, Jim launched a vision for what has become Veterans Enterprise Technology Solutions, Incorporated (VETS, Inc.).

Mona recalls that it was an April 2005 dinner in Fairfax, Virginia with her husband, their friend, Jim Case, (Jim's business partner and one time co-owner), a close friend (Mike McNeill) and Mike's son Patrick, a lawyer that launched the VETS partnership. Both owners were service-disabled veterans of the military. Jim Case ultimately retired and Jim Moody is the sole owner of the company.

Their vision was to reach out to the service disabled veteran owned business community to provide to government and public businesses what both Jim Moody and Jim Case knew well---working in the diversified information technology services field.

Jim moved his company to Clarksville in November 2006 largely so that he and Mona could be closer to Mona's family. Family, friends, faith and caring for people mean everything to them. Taking care of people has forever been Jim's focus, passion and concern. He carries that very same theme in everything he does today at VETS. Jim & Mona have done amazing things for the Clarksville community to include their church, various youth groups, disabled veterans, the local SPCA and people in need.

Once in Clarksville, Jim and Mona hired an office manager---Ms. Heather Edwards, who today serves as the VETS Senior Vice President for Corporate Operations. Kendele Underwood, originally hired as an IT consultant, moved to become the office manager and now serves as the VETS Human Resources Director. Heather and Kendele are pictured on the next page.

Along the way VETS earned a number of coveted and very prestigious awards.

In 2012, the INC 500 organization, which honors annually the 500 and 5000 fastest and most successful growing companies in the United States, acknowledged VETS as the #160 fastest growing company in the United States. That same year VETS was honored with the INC Hire Power Award wherein the company was ranked the 49th highest private business job creator in America, the 3rd fastest growing company in the State of Virginia and the 5th fastest growing company in U.S. Government Services. VETS was again on the INC 500 list in 2013 and 2014. VETS has been acknowledged on the INC 5000 list this past year as well.

In addition, VETS was among the 50 fastest growing companies in Virginia and was acknowledged with the 2013 Virginia Fantastic 50 award.

Clearly the greatest business success for the company came in January 2011 with award of the Department of Homeland Security's Citizenship and Immigration Services Center work in Lincoln, Nebraska and Dallas, Texas. This award alone brought in over 300 new employees overnight.

Continued on the next page.

Our work at the two immigration service centers (Lincoln, Nebraska and Dallas, Texas) and the dedicated men and women on our team and the government officials we support has been a great highlight in the service of others.

What distinguishes VETS from other competitors in today's business climate? Jim's vision of reaching out to support employees has resulted in a benefit package few can match. VETS offers employees a medical, dental, and vision plan, a 401(k) plan with employer matching benefits, an Employee Recognition Program, a Employee Referral Program and on staff is our own Corporate Chaplain available to all employees around the clock.

In summary, VETS has been and continues to be a great place to work and serve the needs of others. We are lucky to have strong leadership in place and a dedicated and loyal team of employees willing to serve and support others.



Taken at one of the first Christmas dinners hosted by VETS. Pictured left to right: Steven and Amy Spurlock, Heather Edwards and Christopher Wilson, Mona and Jim Moody, and Kendele and Paul Underwood.

VETS & Competitive Range Solutions form a Joint Venture

In the 4th quarter of 2014 two entrepreneurs, Noah Vasquez, CEO of Competitive Range Solutions, LLC (Competitive Range), and Jim Moody, CEO of VETS, Inc., were brought together by faith and a fellow veteran.

Noah Vasquez was a former Contracting Officer and USAF veteran who bootstrapped his company beginning in 2011 as a Value Added Reseller. An 8a and Service Disabled Veteran Owned Small Business (SDVOSB) company with a compounded annual growth rate exceeding 300%, Noah sought to diversify his revenue portfolio by growing a professional services practice. To accomplish this goal Noah would require mentorship from a large and reputable professional services driven organization.

VETS, Inc. having enjoyed substantial growth over many years was working to expand its business base and remain competitive in the small business arena. Specifically, VETS, Inc. was committed to preserving its ability to address a demand in the small business competitive landscape. The Small Business Association's 8a Mentor Protégé program afforded to CRS, as an 8a company, created a unique opportunity for both companies. CRS could receive the mentorship it sought while offering VETS the ability to compete in small business opportunities through Competitive VETS, LLC, an SBA approved joint venture by and between Competitive Range and VETS.

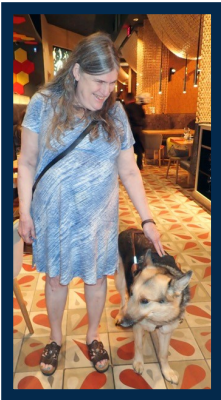


Today, VETS is providing CRS mentorship and in return enjoying the benefit of continued investment in the small business community.

Together the leadership of both companies believe they have a partnership for the future, one that will lead to numerous business opportunities resulting in professional growth opportunities for employees of both companies. That is the power of a "Joint Venture."

Pictured (left to right) are Jim & Mona Moody, Heather Edwards, VETS Senior Vice President for Corporate Operations, Norm Brodsky, Co-chair of the INC. 500/5000 Conference and Vanessa and Noah Vasquez, of Competitive Range Solutions at the October 2014 INC 500/5000 Conference in Phoenix, Arizona.

VETS SALUTES PENNY REEDER FOR HER SUPPORT TO THOSE WITH VISION DISABILITIES



Penny Reeder is a wife, mother, volunteer and part of our VETS team of great employees. Penny is also blind.

Penny works as a Senior Training Developer on the VA 508 compliance contract. It is her job to ensure that curriculum content, training materials, training modules and teaching aids developed by the VA can be used by those with vision disabilities. Her duties consist of not only developing curriculum but also she aids in the training and teaching of the material.

Penny was one of our 2014 VETS Humanitarian Award winners, an award she fully deserves. This article highlights Penny's incredible volunteer work to help others.

When not working, Penny voluntarily supports three groups—Guide Dog Users, Inc., the American Council of the Blind, and the Library Users of America, an affiliate of the Blind, all providing services for those with vision disabilities.

In July 2014, Penny was elected president of Guide Dog Users, Incorporated. Guide Dog Users, Inc. is the leading consumer organization of guide dogs users and people who care about guide-dog related issues in the United States. They have roughly 500 members from every region of the country and are represented internationally in Canada, the United Kingdom and Germany. They advocate for the civil rights of guide dog users with members of the general public, local, state and federal agencies. The organization also provides support to guide dog users by providing a "hot line" which assists and supports people when they need advice, support or just a listening ear. Partnering with a new guide dog can be a very difficult task. This is where Penny and her organization come to their aid.

Between 2010 & 2013 Penny served as the editor of the Guide Dog Users quarterly magazine called "Paw Tracks". The magazine covers guide-dog related news and articles of special interest to guide dog users.

Guide Dog Users is an affiliate of the American Council of the Blind. They are the only blindness group that holds completely accessible elections for members, most of whom are blind or visually impaired. Each summer they host a national convention for guide dog users, with the American Council of the Blind convention. Next summer their convention will be in Dallas, Texas. Penny plans to attend.

Penny also represents blind consumers on behalf of Library Users of America, Library of Congress National Library. Penny participated in the conference in the summer of 2014 using her vacation time and all at her own expense.

As if that is not enough, Penny regularly participates in the American Council of the Blind conferences. In this capacity she participates in multiple assisted-technology seminars and events to promote the use of technology with 508 compliance for the visually impaired population. Again, this is done on her own time and at her own expense.

Penny is an incredible giving person. Under Penny's leadership Guide Dog User membership has doubled. She is the ideal role model for the organization. Not only is Penny very passionate about guide dogs but she serves the vision impaired population with genuine interest, love, support and with a caring hand.

We at VETS are honored to have such a deeply dedicated, caring and loving person looking for ways to help others, in spite of her own challenges. Penny is an inspiration and guiding light to all of us. If you wish to support any of Penny's voluntary efforts, please contact her at preeder@vets-inc.com.

CLARKSVILLE COMMUNITY NEWS

March 27, 2015

Clarksville, Virginia: At the home of our corporate offices and thanks to the generous donations of many, including VETS employees, the Lake Country Society for the Prevention of Cruelty to Animals (SPCA) has been able to open a new animal shelter for a variety of animals, especially dogs and cats. The facility has been named the "Holt/Moody Adoption Center-Lake County SPCA" stemming from financial donations from both families to the building fund. A new location for the shelter was needed because the number of abandoned and homeless dogs and cats increased in the local area and the old facility was not big enough to house them all. The picture shows the ribbon cutting ceremony at the new site featuring Linwood Holt and Jim and Mona Moody.



Mr. Jim Friend, Teaming with Others to Give Back to his Community

Jim Friend, of the VETS Automated Computer Flight Planning Systems Services team at Scott AFB, Illinois, has a history of volunteering on projects to support others. Most recently Jim, along with five students and a second adult volunteer, went out of their way to assist the First Baptist Academy in O'Fallon, Illinois with a major renovation project. For years Jim has supported volunteer projects, especially at the Academy, where he can involve students to expand their general construction knowledge and to teach them the importance of giving back to their community. A recently completed project involved the rehabilitation of two shower rooms used by sports teams and mission groups that come through the church throughout the year. The two main bathrooms in the gym get a good deal of traffic during the daytime and desperately needed a complete overhaul.

Jim was fortunate to have five students volunteer that wanted to learn and give their free time to this project. They spent hours working with Jim and each other to see this project through to completion. The project took roughly

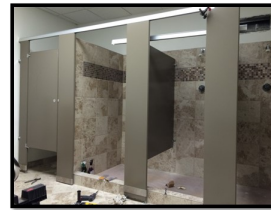
three months. The lessons learned, the goals achieved, the teaming relationships, and the importance of depending on each other were priceless.

This project involved a complete renovation that included removal and replacement of cabinets, stalls, toilets, flooring and ceiling tiles and replacing all with new material. One of the largest parts of the project required removing a block wall to change the configuration of the showers. Pictures on the next page show the extensive changes and progress of Jim and his student team.

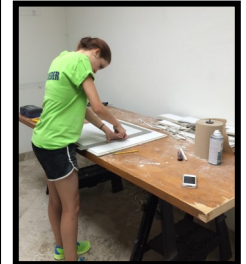
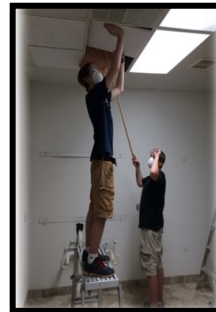
In talking with Jim about this article, he insisted that great credit must go to those students that gave their own time on this project. According to Jim, "They have a heart for giving and standing as strong role models. Give credit to the influence of their education and to the values they learn and live as students. They have given back to the community far more than they will receive. They volunteer because they care and want to make the Academy a better place to live and study. And this is not all they do," Jim noted. "These students are involved in many

levels in support to the local community as well as participating in mission trips in support of communities around the world."

We commend not just the students but Jim, their leader, who also gave his free time to help others. This is another example of the very positive things our fellow VETS employees are doing every day to help others and to live our motto, "People First, People Always". Thank you Jim! You truly care and show it by your deeds.



The First Baptist Academy; O'Fallon, Illinois, student and volunteer renovation project.



VETS: A Quality Assurance Company

Kia Perry, VETS, Internal Quality Auditor

VETS senior leadership is committed to excellence, integrity, and customer satisfaction. In support of this commitment, President and CEO, Jim Moody, set a strategic goal for the company to obtain an International Organization for Standardization (ISO) 9001:2008 certification. ISO is an independent, non-governmental membership organization and it is comprised of over 163 member countries whose purpose is to facilitate international trade by providing a set of globally accepted standards to ensure safety, reliability and quality of products and services. As a major step in preparing for this effort, VETS launched its Quality Management System (QMS) in December 2012. The task was to develop a comprehensive quality program designed to support the operational and corporate functions of our company.

In October 2013, VETS, Inc. received its ISO 9001:2008 certification from the Performance Review Institute (PRI), an accredited registrar that performs assessments of quality management systems against ISO requirements. The certification validated VETS compliance with the requirements of the ISO 9001:2008 standard. In meeting certification requirements VETS solidified its corporate management structure and successfully demonstrated its commitment to management excellence and customer satisfaction.

Continued on the next page.

The VETS ISO 9001:2008 certified QMS is applicable to all facets of the following:

- Access Control/Security,
- Acquisition Support,
- IT Services,
- Records Management,
- Intelligence/Imagery Analysis,
- Program Management Support,
- Staffing Support, and
- Training.

The management of these practice areas includes the support functions of:

- Contracts and Procurement,
- Human Resources,
- Finance,
- Strategic Planning, and
- Infrastructure Services.

Also included are the general management practices of contract management, risk and issue management, and customer satisfaction monitoring and control.

VETS QMS was designed in a manner that creates repeatable and sustainable business practices and is comprised of a collection of business processes that detail the way in which VETS plans, creates, develops, and delivers quality ser-

vices.

The visible benefits of the VETS quality management program are:

- Increase in process efficiency and productivity;
- Improved customer retention and satisfaction;
- Recognition within the industry as a fully capable and proven entity.

The Quality Assurance Group (QAG) is responsible for the management and maintenance of VETS Quality Management System. The QAG consists of the Senior Vice President of Operations, John Folino and Internal Quality Auditor, Kia Perry.

The VETS QMS program is audited four (4) times per year to include two (2) external and two (2) internal audits. Audits are performed on various elements of the QMS. Audit results such as non-conformance, required corrective actions and opportunities for improvement are recorded and reported by the QAG to Executive Management during semi-annual Management Review meetings.

Since its inception in 2005, VETS has made great strides toward becoming a quality organization. Built on tested processes and industry leading best practices, VETS QMS encompasses the framework to insure that we deliver the very best to those we support and serve. The pledge to our employees is to continually seek improvement in delivery, coupled with the agility and professionalism required to compete in today's challenging work environment.

“BACK TO THE FUTURE”

From new back to the old VETS logo

You have probably noticed a change to the VETS logo on the front cover of this Newsletter. After considerable discussion, VETS leadership has decided to return to our original logo design. We like it better. In many ways it best tells others who we are, what we stand for and who we serve. It reflects our beginning and it differentiates us from others with similar designs.

We will always maintain the red-white-blue colors, symbolic of our national colors, and will continue the use the term “VETS” for “Veterans Enterprise Technology Solutions” to reflect the gratitude, respect and admiration for our fellow veterans that we serve.

The circular design reflects no beginning or end, no start or finish, just equal opportunities for all.

VETS will always be about people and those we serve and our old logo was designed at a time when that became our mandate.

We are proud to be an American company and serve the traditions of our nation, reflecting our values in all we do, and upholding the fundamental principal of equal opportunity for all.

VETS: PEOPLE FIRST, PEOPLE ALWAYS!

FROM:



TO:



“The Original VETS Logo”

The Chaplain's Corner

I wish I always knew what was about to happen, so I could be ready for it. Unfortunately, life doesn't work that way. A stressful day at work, family changes, and changes that happen to those we love cause us to draw on our emotional and physical reserves. If we knew a demanding situation was coming, we could take some time to rest and build up our reserves before it happened.

Since we can't predict all of the situations that will occur in our future, we need to make sure we prioritize caring for ourselves and doing the things that refresh and renew us. Here's some ideas for how we can help our bodies, minds and spirits stay healthy each day:

Move: Get up from the desk every hour. Walk 10-20 minutes after each meal to help your body maintain good blood sugar levels. Stretch at least once a day. Walk around when you've been working on a project for a long time to help your mind relax and refresh your creativity. Take a longer walk at least twice a week.

Measure: Take your time. Take your day off and really get away from work. Be realistic about how long a project will take. Make time to do something you enjoy. Don't believe that you can go constantly and never rest. Measure your day and make sure you are balancing work, rest, and meaningful service and play.

Meditate: Focus on a beautiful place. Reflect on the words of your faith tradition. Breathe slowly and focus on bringing in the holy and expelling the stress. Imagine a place full of peace. Taking time to meditate each day, even for 5 minutes, can bring a tremendous sense of peace and well being.

We can't predict the future, but we know that stressful situations will occur. Making sure we take time to refresh and renew will enable us to face the challenges that come with greater peace.

On the journey together,

Greg

Dr. Greg Randall
VETS Corporate Chaplain



You can contact Greg via e-mail at chaplain@vets-inc.com. Feel free to send a prayer request or ask a question anytime.

To speak to Greg, call 855-483-8746 ext 121. Please leave a message if you get the voice mail, and the chaplain will return your call.

Greg is available to talk with you about spiritual issues, family issues, relationships, stress, grief, or any other area that is a concern for you. All chaplain services are voluntary and at the employee's direction and initiative, and the chaplain does not favor or promote one expression of faith over another.

Period of Employment Awards

VETS provides an award for employees with continuous service for 5, 10, 15, 20, and 30 years. Awards are presented during the calendar month in which the employee's anniversary occurs. The following employees have earned their 5 Year Period of Employment Award



Jennifer Boit - 1/1/2010

Keith Boyer - 3/22/2010

Vicki Leon - 4/12/2010

Torsten Kluge - 5/3/2010

Jason Oetting - 6/7/2010

Project Leadership: One step at a time!

John P. Rose

What does it take to be a successful project leader?

WHERE DOES ONE START?

I always start with the assumption that people are smart, talented, dedicated, honest and team players---until they prove otherwise.

Leadership of a project starts with getting to know people, their strengths, ambitions and goals. The challenge for the leader is to develop techniques and approaches that encourage others to excel, to feel part of a team so that each feels and knows that they have contributed to the success of the tasks.

As a leader we must constantly analyze, assess and determine what we can do better and how we can bring out the best in others.

People believe in themselves when they do something that they are good at. When you have a person that is confident, doing what they are skilled in, and what they have a passion to do, then you have a win-win situation.

Knowing everyone on your team (their strengths, weaknesses, passions, dislikes, goals, vision, future ambition) is a very powerful tool. This is where every program or project manager needs to start.

WHO DO I HIRE?

I have always felt that a leader does not need to hire the most talented people. Hire people with the essential background that you want to work with, insure they care about people, then give them the skills to be successful. You may be giving someone an opportunity they have never had in the past. These are the people who will want to earn your trust and confidence.

The key to success is in creating a team atmosphere that allows the group to exceed the limits of the individual.

People succeed when placed in challenging situations and feel that they belong and contribute to the success of the team.

Program and project managers must know that when people do a good job, tell them, compliment them publically and reward exceptional performance, even if it is a small token of gratitude. It is a matter of respect and showing it.

WHEN IN CHARGE, TAKE CHARGE:

A project leader is much like the coach of a major league sport's team. Always tell people why they are part of the system, how they fit, what are your expectations and what you want them to do.

But, if someone does not believe in your system, they need to move on. They will not be happy, you will not be happy. Their actions will drag down the rest of the team. One bad apple will spoil the bunch just as one non-supportive person will prevent the team from becoming what you desire.

Take someone that has good people skills and potential for future growth and give them a chance to succeed.

Guidance for program and project managers: stand back, give your team room to operate on their own and allow them to impress you with what they can do.

We want people invested in the team. Every one must feel wanted, trusted, and part of the team.

Here are today's keys for success:

- Hire those you want to work with...
- Build on trust and confidence...
- Use people at what they are good at...
- Help them grow professionally...

FINAL NOTE:

Learning never stops for any of us. Professional athletics have trainers, mentors, and advisors; so should we.

One way to continue learning is by reading about the experiences of others. Read what others have done and what led to their success or failure. We can learn a great deal under such circumstances. Start by reading biography's to learn about the life experiences of others.

Today's recommendation comes from someone I respect and admire for his leadership skills---the current coach of the Seattle Seahawks NFL football team, Pete Carroll.

Read about how Carroll put together a team of football players with core philosophical, leadership and attitudinal skills. What did he do to lead his team to success? Why is he a successful leader? What are his core values? What matters to him?

To learn more read:

WIN FOREVER: LIVE, WORK, AND PLAY LIKE A CHAMPION, by Pete Carroll with Yogi Roth and Kristofer A. Garin, Penguin Group, 2011.

And if this does not suit your interest, pick any biography in any field, by someone you want to know more about. We learn a lot by study of the experiences of others.

Program Management School Wins Mythbusting Award

On Thursday, June 4, 2015, the VETS Team at the Veterans Affairs Acquisition Academy Program Management School (PMS) was presented with the American Council for Technology and Industry Advisory Council (ACT-IAC) Mythbusting Award at the 3rd annual Mythbusters Forum in Washington, D.C. VAAA received the award for its Market Intelligence course that brings members of the acquisition team together with industry to better understand industry capabilities and permissible rules of engagement. The course is designed to improve industry and government communication and aid in the understanding of market forces, trends and direction for a specific market segment. The PMS Performance Excellence team, pictured below, was responsible for developing the Market Intelligence course, which was recognized with the award. We at VETS are proud of our team and their contribution to efforts of the VA Acquisition Academy.



Pictured are the government and contractor team members responsible for developing the Market Intelligence course. From left to right (front row): Siobhan Leonardis, Stacy Anderson, Debra Duley, Deborah Gadsden, Jeff Lucas, and Stephen Ransdell. (back row) James Jansen, David Fly.



Pictured are the government and contractor team members responsible for developing the Market Intelligence course. From left to right (front row): Siobhan Leonards, Stacy Anderson, Debra Duley, Deborah Gadsden, Jeff Lucas, and Stephen Rensdell. (back row) James Jansen, David Ely.



“Professional Skills Development for VETS Employees via eLearning”

We at VETS value learning, education, and skills improvement. We have placed into practice a program with LearnSmart promoting the development of a variety of business, leadership and professional skills and made the program available to employees wishing to improve their competitive position.

LearnSmart allows our employees access to eLearning with information technology, professional development, management, leadership and soft skills improvement programs. Courses are available from advanced technology to safety & compliance, office productivity, leadership and business management topics.

There are 1,000 eLearning courses to select from contained in Knowledge Libraries. In the first quarter of 2015, LearnSmart added 58 new courses to their Information Technology & Human Resources catalogs. Forty-six new courses were created and made available in the second quarter 2015 alone. In the third quarter we expect to see 20 new courses addressing Agile Development from introductory courses to advanced courses on product, process and people improvement.

We believe that self learning/eLearning is critical in today's business environment where just keeping up with new technology and in learning new skills is critical. What could be more important than learning about tools that enable you to do your job more efficiently and in learning new skills to be more competitive in the work force. Each of us must take time to invest in ourselves to enhance our professional growth.

LearnSmart programs offer VETS employees opportunities not available elsewhere. And, the cost is free to VETS employees. If you do not have a LearnSmart account but are interested in improving your professional skills, see your program manager. Limited space is available. Sign up now.

Celebration Time



Jeanette Menke & daughter, Rhonda Brown, at graduation.

June 6, 2015, was a great day for Jeanette Menke (our Nebraska Service Center Site Manager) and her family. That was the day when Jeanette and her daughter, Rhonda Brown, graduated from Bellevue University. Jeanette earned a Bachelor of Science Degree in Business and Rhonda was awarded a Master's Degree in Leadership with a Certificate in Executive Coaching.

Completing her degree has always been a personal goal of Jeanette. She credits Carol Dewey, VETS SCOSS Program Manager, acting as her mentor, and her loving husband, Rick, for providing all the support and encouragement she needed. Self improvement has always been part of Jeanette's DNA. She already had earned her PMI PMP certification, a Six Sigma Green Belt certification and a Leadership Boot Camp Diploma.

Rhonda is a Captain in the Air Guard and serves as a Public Affairs Officer with the 139th Airlift Wing in St. Joe Missouri. She currently works for the Nebraska Service Center as a Senior Immigration Service Officer.

We extend our sincerest congratulations to Jeanette and Rhonda for this great achievement.

The sky is the limit for these two wonderful ladies!



Bailey Alexander Carson was born May 20, 2015 to Quincy and Whitley Carson. Bailey is the grandson of Ethel Anderson.



Brooklyn Davis was born on June 4, 2015 to Chrishana Greer and Michael Davis.



Gwyneth Kate Medders was born May 14, 2015 to Andy and Aimee Medders.